## Meeting of the Audit Committee





#### Call Meeting of the Audit Committee to Order



#### Consideration of Internal Audit Reports

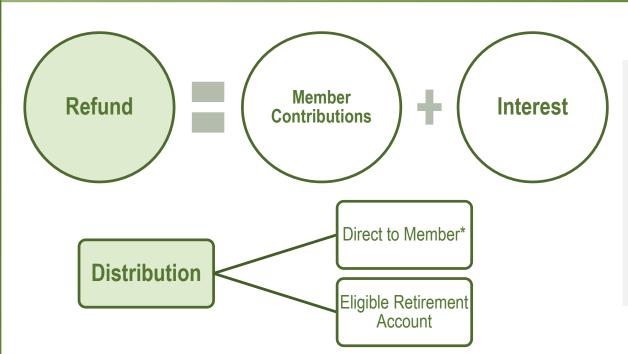


#### Retirement Account Withdrawal Audit

Tony Chavez, Director of Internal Audit Tressie Landry, Audit Manager Rodney Valls, Auditor

# Retirement Account Withdrawals Background





#### **Statutory Requirements**

- Must not be an active member (employed by state)
- Must be off state payroll for 30 days
- Application for withdrawal must be received prior to the person reentering state employment
- No timeliness requirement

<sup>\*</sup>If qualified divorce decree will distribute share to appropriate individual

# Retirement Account Withdrawals Background

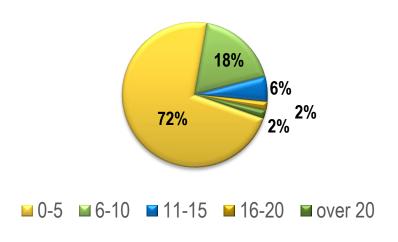




#### CY21-CY24 (partial)

- \$475,266,018 total refunds distributed
- \$11,660 average refund
- 40,759 total refunds processed
- 10,190 annual average withdrawals processed

## CY21-CY24 Withdrawals by Years of Service



# Retirement Account Withdrawals Observation – Control/Risk Alignment





Direct Refund Payments CY21-April 2024 8,000 7.000 6,000 5.000 \$42m \$352,499 4,000 662 Refunds 1,110 Refunds 2,000 1.000 \$301-\$400 \$401-\$500 \$501-\$600 \$601-\$700 \$701-\$800 \$801-\$900 >\$50,001 \$1,001-\$2,000 \$2,001-\$3,000 \$3,001-\$4,000 \$4,001-\$5,000 \$5,001-\$6,000 \$6,001-\$7,000 \$40,001-\$50,000 \$7,001-\$8,001

# Retirement Account Withdrawals Management Response



- Management agrees
- Current controls will be evaluated



## Discussion



#### Consideration of Internal Audit Administrative Items



#### Annual Audit Performance and Quality Review

Tony Chavez, Director of Internal Audit Tressie Landry, Audit Manager

## Agenda









Standards Update



Internal Audit Strategy Overview



**Observations** 

## Annual Review Objectives



Provide **confidence** auditors are performing job effectively based on standards, best practices and Board expectations

Enhance **understanding** of IA's effectiveness and efficiency

Receive valuable **updates** on key considerations

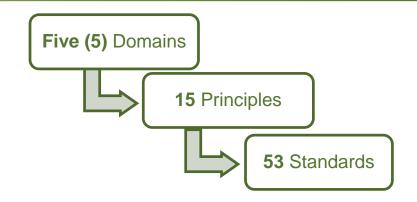
Gain **reassurance** of IA's efforts in support of strategic objectives

Identify **insights** to improve the IA function

#### Global Internal Audit Standards







**Makaging** 

- Plans Strategically
- Manages Resources
- Communicates Effectively
- Enhances Quality

#### Global Internal Audit Standards

#### **Board Deliverables**



## II. Ethics and Professionalism

 Annual Independence Review

#### III. Governing IA

- Internal Audit Charter
- Audit Committee Charter
- Annual Performance Review

#### IV. Managing IA

- Annual Risk Assessment
- Annual Audit Plan
- Internal Quality Assessment

## V. Performing IA Services

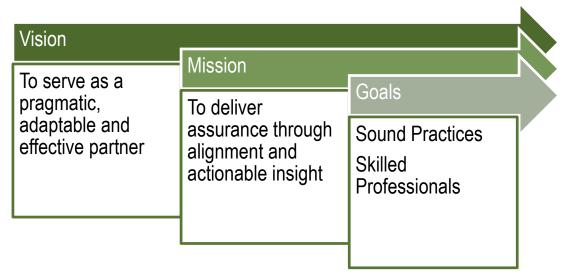
- Audit Reports
- Management Action Follow-ups

#### Internal Audit Strategy



"Shift the mindset of internal auditors from Purist and Practicalist to be more Proactive by embracing new ideas and new ways of working, and driving change that creates value."

-Institute of Internal Auditors – Insights to Quality



#### Internal Audit Vision



#### Pragmatic, Adaptable and Effective

Traditional Audit	Vs.	ERS Internal Audit Vision
Solely compliance-driven	Focus	Align efforts with both compliance and strategic priorities
Reactive to requirements; short-term fixes; Rearview mirror	Mindset	Address risks or opportunities before they materialize; long-term solutions; Front windshield and rearview mirror
Limited engagement with stakeholders beyond minimal requirements	Collaboration	Actively collaborate with stakeholders to build trust and deliver relevant, tailored solutions
Strict adherence to rules and processes without considering real-world adaptability.	Approach to Work	Anticipate risks, identify opportunities, and initiate actions that add value
Immediate, short-term fixes; Address symptoms	Impact	Sustainable improvements that align with strategic goals; Address underlying cause
Resistant to new ideas, Always done it that way	Innovation	Open to new ideas, technologies, and methods that enhance effectiveness
One size fits all; constrained risk approach	Flexibility	Tailored approach to varying risks and priorities

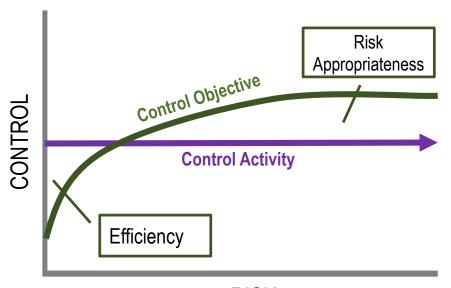
Agenda Item 32 – Audit Committee Meeting December 11, 2024

102

#### **ERS Internal Audit Mission**



#### To deliver <u>assurance</u> through <u>alignment</u> and actionable <u>insight</u>.



Assurance Control Activity performed as expected (Compliance)

Alignment What/why is the program/control objective?

Risk exposure; quantifiable impact; Control activity vs. control objective

RISK

#### IA Goals - Sound Process



Internal Audit Manual

Audit Tools & Templates

Organizational Structure

Quality Assurance Goal: Drive Value Beyond Compliance



# IA Goals – Skilled Professionals *Auditor Competencies*



#### **Professionalism**

- Ethics
- Objectivity
- Collaboration
- Standard of Conduct
- Leadership
- Time Management

#### Knowledge

- Audit Standards
- State Government (Regulatory)
- Governance (Internal Controls)
- Risk Management
- Strategic Management
- Performance Management

## ERS Business Acumen

- General (Accounting, Finance)
- Information Technology
- Employee Benefits
- Pensions
- Insurance
- Investments

#### **Audit Delivery**

- Business Knowledge
- Control Design
- Procedure Development
- Data Analysis
- Risk Analysis
- Audit Evidence Assessment
- Communication

#### IA Goals - Skilled Professionals



OJT
Tailored
Training Plans

Monthly
Internal
Training

Staffing Levels
Training

**Goal:** Develop a High-Performing Audit Team



## **Key Takeaways**



- Implemented New Audit Standards
- Updated Audit Processes
- Continue development/training
- Hiring



## Discussion



#### Executive Session -

In accordance with Section 551.074, Texas Government Code, the Board of Trustees will meet in executive session to deliberate the employment, evaluation, and duties of the Internal Auditor. Thereafter, the Board may consider appropriate action in open session.



Reminder Regarding Future Meetings of the Board of Trustees, Investment Advisory Committee, and Audit Committee

## Next Meeting Dates



#### **Fiscal Year 2025 Meeting Dates**

2-day Workshop: Tuesday, December 10, 2024 Wednesday, December 11, 2024

Wednesday, March 5, 2025 Wednesday, May 21, 2025 Wednesday, August 20, 2025



## Discussion



#### Adjournment of the Audit Committee Meeting